

L & P Services, Inc. Performance Improvement and Data Collection

<b>Name of Study</b>	<b>Responsibility</b>	<b>Status</b>	<b>Next Completion Due Date</b>
Accessibility Plan Report	CEO	Ongoing collection; Reported quarterly	December March June September
Waiting List Management	Admin. Asst.	Ongoing collection; Reported quarterly	December March June September
ODMH Outcomes And Ohio Scales	PI Coordinator	Ongoing collection; Reported quarterly	December March June September
Health and Safety Checklist	Admin. Asst.	Monthly Reported quarterly	December March June September
Incident Report	PI Coordinator	Ongoing collection; Reported quarterly	December March June September
Financial Report	Billing Clerk	Ongoing collection; Reported quarterly	December March June September
Technology Report	CEO	Ongoing collection; Reported quarterly	December March June September
Peer Review Data	Contract Peer Reviewer	Monthly Reported quarterly	December March June September
Document Review	Med. Records Clerk	Quarterly Reported quarterly	December March June September
Human Resources Report	Admin. Asst.	Ongoing collection; Reported quarterly	December March June September
Utilization Review	Admin. Asst.	Monthly; Reported monthly	December March June September
Risk Analysis Status Report	CEO	Ongoing collection; Reported quarterly	December March June September

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Client Follow-up Questionnaire	P.I. Coordinator	Ongoing collection; Reported quarterly	December March June September
Client Grievance	Client Rights Officer	Ongoing collection; Reported quarterly	December March June September
Drug Regimen Review	Contract Pharmacist, PI Coordinator	Quarterly; Reported quarterly	December March June September
Client Satisfaction Surveys	Admin. Asst.	Bi Annual	January June
Interagency Survey	Admin. Asst.	Annual	June
ODADAS Anonymous Client Satisfaction Survey	Admin. Asst.	Annual	June
Staff Survey	Admin. Asst.	Annual	June